QuikStor

Self-Storage Management Software & Access Control

QuikStor

Serving the Self-Storage Industry Since 1987

1987

QuikStor founded and QuikStor DOS released

1989

Integrated access control system released

1995

MS Windows self-storage management software released

Founded in 1987 by Dennis Levitt, QuikStor Security & Software is a leading provider of property management software and security solutions dedicated to the self-storage industry. After identifying the demand for effective software to streamline the unique operations in the self-storage industry, we developed the first version of our software, QuikStor DOS. Since then, we have consistently evolved to meet the ever-changing needs of self-storage facility operators.

While our journey began with the development of cutting-edge property management software, in response to our customers' needs, we expanded our offerings that service the self-storage industry.

At QuikStor, we are committed to providing exceptional products and services to help self-storage operators efficiently manage their businesses while enhancing their customers' experience. Our extensive industry knowledge, combined with our passion for innovation, ensures that we are consistently at the forefront of technological advancements in the self-storage industry. Let us help you optimize your facility and unlock its full potential.

Over the years, QuikStor has continued to grow and innovate by introducing a series of milestone products and services, as you can see from this timeline:

2000

QuikStor 2000 released featuring call center functionality

2005

Wireless Door Alarm with 250,000 installations

2007

Guardian Access Control released

2008

QuikStor SmartClient released using hybrid architecture

AWARD WINNING
CUSTOMER SERVICE

Great products don't become the best unless they are backed by the best service. QuikStor is proud to provide industry-leading customer service and technical support to all our customers. We have been honored to receive the Best of Business award from Inside Self-storage for *12 consecutive years*, a testament to our unwavering commitment to excellence.

Our knowledgeable and experienced support team is available to assist you with any questions or issues you may encounter. We have heavily invested in our customer service infrastructure making it a breeze for our customers to quickly get assistance by phone, email, chat or our self service support options.

Whether you need assistance with our self-storage management software or access control systems, you can trust that our team will provide fast and accurate solutions to keep your business running smoothly. Choose QuikStor and experience the peace of mind that comes with having an award-winning customer service team at your disposal.

DID YOU KNOW?

QuikStor was awarded industry recognition for twelve years in a row thanks to our outstanding customer service team. We are always ready to answer your questions to help you get the most out of your QuikStor products.

WINNER
ISS INSIDE SELF-STORAGE® **2011 - 2022**
BEST OF BUSINESS
BEST TECH SUPPORT

2010
Customizable websites tailored to your brand

2015
Infinity Access Control released

2020
100% browser-based QuikStor Cloud released

2023
Newest generation QuikStor Management Software released

QUIKSTOR SELF–STORAGE MANAGEMENT SOFTWARE

We architected the newest version of our QuikStor software to leverage the latest technology, operate in a distributed architecture, and reap the benefits of modern Platform as a Service (PaaS) infrastructure. We didn't simply host a dated system in the cloud, we reimagined the entire solution to be the most functional in the industry.

SPEED

- Sadly, most self-storage software systems available today are slow. We architected our system with speed in mind. Whether loading a page in our application, taking a payment, or running a report, our system is fast!

- Many systems use dated system architecture that is inherently slow because their compute, memory, and storage resources are limited to the specific server that is running your software alongside many of their other customers.

- We have built our system using a distributed, modern cloud architecture that allows us to easily add as much compute, memory, and storage power as we need to ensure that the system remains fast. You will benefit from the system being as fast the first day you use it as it will be after years of usage, regardless how many customers are using our system.

SCALABILITY

- Whether managing a single facility for yourself, or managing hundreds of facilities for various owners, our system will support your operation. Our distributed cloud architecture enables us to scale to any number of customers, operating a virtually unlimited number of facilities, serving all their users and tenants.

- Adding a new facility and applying the fees, taxes, delinquency schedules, and other attributes from existing facilities is just a few clicks away. You can easily scale the system as your operations scale.

- Have a sales tax rate that you need to update across multiple facilities? You can easily manage these and various other aspects of the system at the global level, so you don't have to waste time updating each facility individually.

Self-Storage Property Management Software
Reimagined for Speed, Flexibility, Scalability, and Ease of use
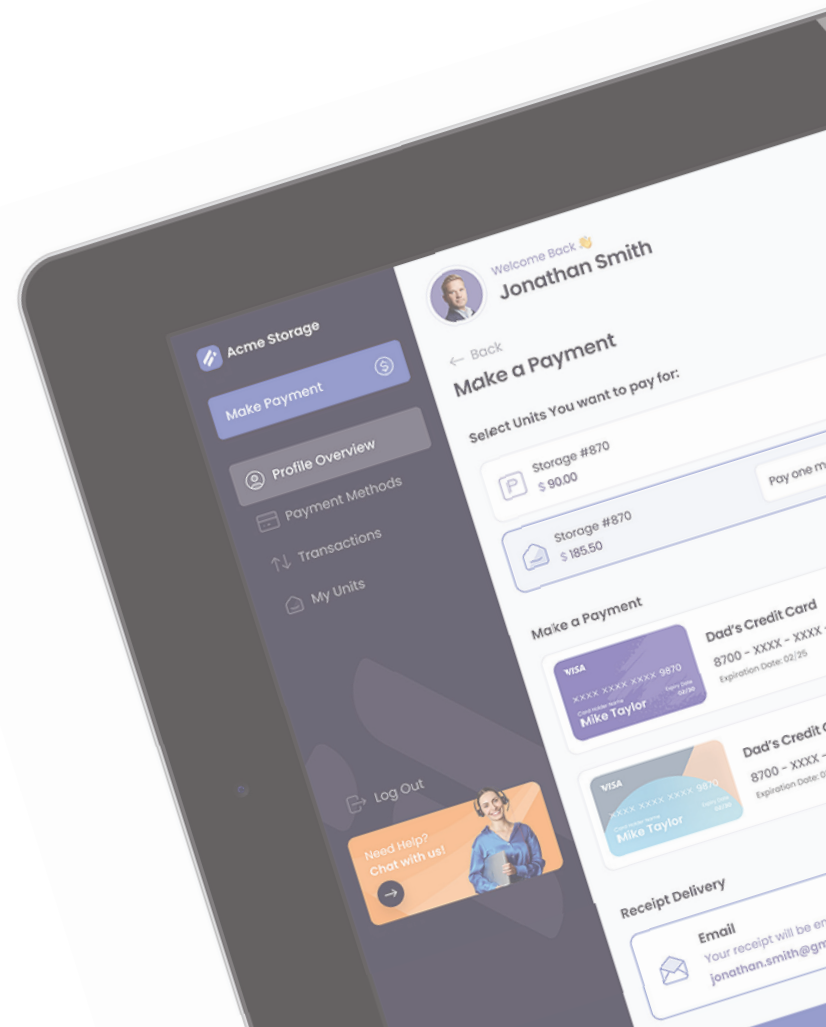
FLEXIBILITY

- We built our system with configuration tools that can manage practically any specific situation that we have come across over our 35 years of existence. No customization or one-off instances needed to meet your exacting needs.

- Our standard integrations with industry leading hardware providers and payment processors let you decide how you want to operate your business. We won't force you to use a specific "in-house" hardware provider or payment processor. We built our solution to work across various providers to give you flexibility.

- Do you need to integrate our system with a third-party solution not supported by our standard integrations or get access to your data in a specific format for a particular use? We can provide secure access to our API to customers and partners to offer limitless options for pulling data from or pushing data to our system.

EASE OF USE

- We were determined to deliver a modern, intuitive, browser-based user interface that is simple enough for a novice user to understand while still delivering the power that a sophisticated user demands.

- Examining the day-to-day activities of self-storage operators is at the heart of our user experience design process. Rather than forcing a user to hunt for the location of some specific functionality, we put it front and center. No longer will a damaged unit go unrepaired for months. Users see urgent and important activities daily.

- From global search to automated address population to customized unit type/mix definition, our system let's you run your business the way you want to, in the most efficient way possible.

DASHBOARD

No useless components here! Have your most important functionality and data front and center.

FLEXIBLE SETTINGS

Easily set up all corporate settings and then assign them to one or more of your facilities, simplifying the process of managing multiple locations.

LEAD MANAGEMENT

We don't treat leads as simple contacts that get lost in the shuffle. You can manage your valuable leads as the true sales opportunities they represent.

PROMOTIONS & SPECIALS

Complete flexibility to define any promotion or special that you can imagine. Easily assign the promotions across units and define the criteria for which it becomes active.

RENT CHANGES

Easily analyze your data and schedule rent change at any future date for each individual unit on a one-off or batch basis.

REPORTING

Robust, blazing fast reporting at both the individual facility level as well as the multi-facility corporate level.

CUSTOM DOCUMENTS

Don't settle for ugly documents. You can customize any documents in our system using Microsoft Word to meet your exact branding and standards.

ESIGNATURE

Streamline the rental process or any other process that requires a signature with integrated eSignature capability.

CASH & ACCRUAL ACCOUNTING

Use cash or accrual accounting for your facilities. Have a mix of both? No problem! You can define the accounting method at the facility level.

FEATURE
OVERVIEW

AUDIT TRAIL

All transactions and system events are logged, providing you with a complete history of activity in the system.
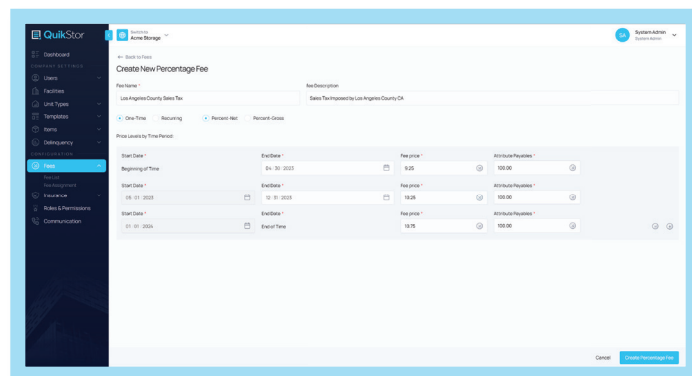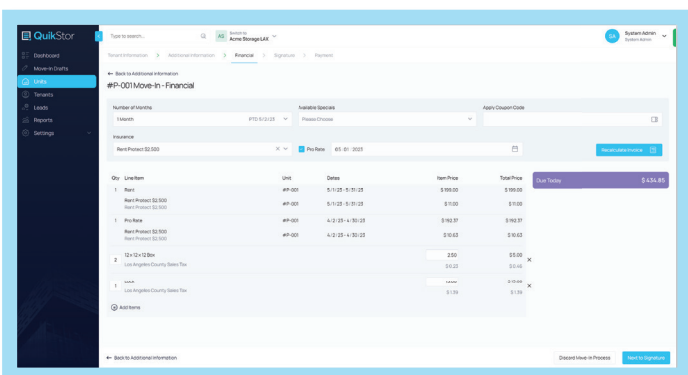
TASK MANAGEMENT

Manage manual or system-created tasks at a single facility or across multiple facilities. No need to constantly switch facilities to access the information you need.

PHONE INTEGRATION

Track calls from tenants and prospects to your facilities and automatically associate vanity numbers to marketing campaigns.

SMS COMMUNICATIONS

Align with your tenants' preferred method of communication via 2-way text messaging and message logging.

OUTLOOK & GMAIL INTEGRATION

Track incoming and outgoing messages between your facility and its prospects, current tenants, and former tenants.

THIRD-PARTY INTEGRATIONS

Choose from industry-leading hardware and software providers or integrate with any solution using our cloud API.

PAYMENT PROCESSORS

Select from multiple payment processors that are fully integrated with our system.
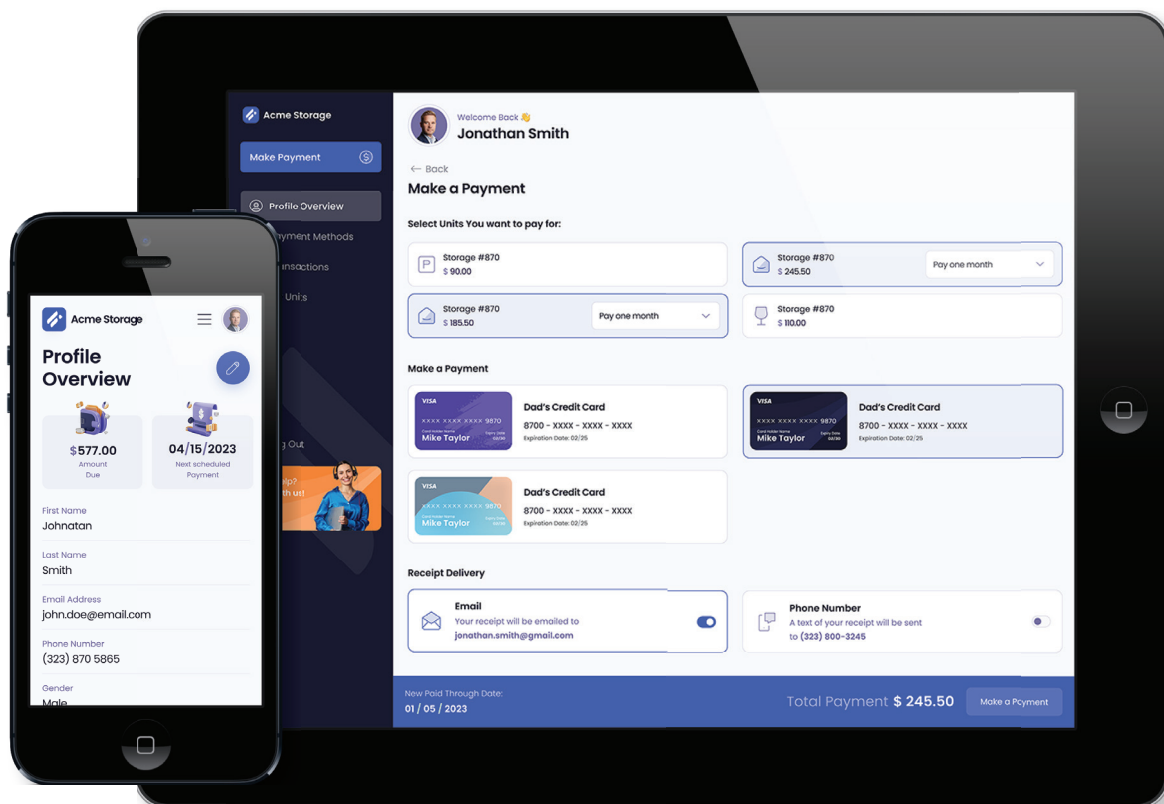
TENANT
PORTAL

Our self-storage management software includes a powerful online tenant portal feature that makes it easier than ever for your tenants to rent units, manage their accounts, set up auto-billing, and make payments.

Our tenant portal is designed with security in mind, ensuring that all transactions are safe and secure. The responsive design of the portal allows tenants to easily access it from any device, whether it's a smartphone, tablet, laptop, or desktop computer. This means that your tenants can rent from your facility and manage their account anytime, anywhere, without the need to visit your office in person.

Our tenant portal can be seamlessly integrated with your existing website or a website that we provide for you, making it truly a turnkey solution.

WEBSITES

A website is included with every self-storage management software subscription. Our websites are mobile-responsive, fast, and easy to navigate, providing your customers with a seamless user experience.

We provide the initial setup using our templates. However, you have complete control as all websites are built on the powerful WordPress CMS, allowing for easy customization to match your branding. Furthermore, you can easily leverage a broad array of WordPress plug-ins to further customize the website to meet your specific needs.

Our websites are tightly integrated with our Tenant Portal so there is no additional effort necessary to enable tenant payments or account management.
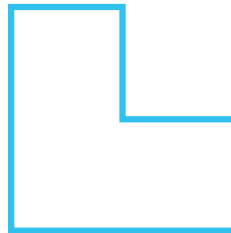
QuikStor offers a state-of-the-art, ISO 9001 compliant self-storage access control system that combines advanced technology with unequaled convenience.

Our system features real-time two-way activity integration with QuikStor Software, giving owners and managers the ability to access their keypad system activity from anywhere, including remotely opening the gate when needed.

With customizable options to fit the unique needs of your facility, our system includes a complimentary branded logo on every keypad, an integrated two-way intercom for communication with your office manager, and an optional pinhole camera for added surveillance.

Choose from wired or wireless options and mix and match to create the perfect solution for your facility. Our system is housed in durable polycarbonate for improved longevity in coastal areas and light-ning-prone locations.

QuikStor

Your Self Storage
Enter Code + *
to call Office
11:52 AM   82 F

YOUR
LOGO HERE

QuikStor

Take your facility to the next level today
with QuikStor Management Software.

6345 Balboa Blvd, Ste 150, Building 3
Encino, CA 91316
818-922-2000 ▤ 800-321-1987
sales@quikstor.com
www.quikstor.com